

NITE Ride F.A.Q.s

What is NITE Ride? NITE Ride is a supplemental service offered by Shuttle-UM to make sure that all areas on campus have transportation service. We are very proud of our extensive evening routes, but for the few locations where our buses don't go, we rely on NITE Ride to provide needed transportation.

What is a walking escort and how do I get it? A walking escort is offered by UMD police auxiliary and you should call it if you ever feel unsafe on campus. They will get to you as soon as possible and make sure you get to where you need to go safely. Their number is 301-405-3555 and can also be found on the back of Student IDs.

What hours is NITE Ride open? NITE Ride runs from 5:30pm-7:30am.

When can I get a NITE Ride? Between 5:30 p.m. until 2:30 a.m., NITE Ride serves areas of campus that are not included by the Campus Shuttles. The ride must be to or from one of the listed valid locations listed on the NITE Ride website and within the NITE Ride service area. After 2:30 a.m. until NITE Ride ends at 7:30 a.m., all of the immediate campus community is serviced as long as the ride is to and from any location within the NITE Ride service area.

What is the app for NITE Ride? NITE Rides can be scheduled through an app or website. The app is called Transloc Rider ([link: http://translocrider.com/](http://translocrider.com/)) and the website for a desktop version is called Transloc ([link: https://login.transloc.com/login/?next=http://on-demand.transloc.com/](https://login.transloc.com/login/?next=http://on-demand.transloc.com/)). You can log in with your University of Maryland directory ID.

Why could I get a NITE Ride over the summer or winter that I can't get now? During the summer and winter semesters, we do not run all of our buses so stops serviced by the routes we aren't running are valid NITE Rides. Our main goal is to make sure every location on Campus is accessible for you!

Is NITE Ride a safety service or a supplemental service? NITE Ride is both! Actually, all of our evening buses are run for the safety of our students. Keep in mind it is always safer for a passenger to use a fixed route because they are on a schedule and have real-time arrival estimates.

Can I pre-schedule a NITE Ride? For NITE Rides, you need to be in the location you want to be picked up from when you call. This means that you cannot schedule rides ahead of time.

If I request a NITE Ride, will I get dropped off before the driver gets his next ride? Our main goal is to get students safely onto our vehicles. When students call in for a NITE Ride, their pick-ups always take priority over any drop-offs to get them onto the van ASAP.

What are some tips for using NITE Ride?

- Make sure you are in your pick-up location when you call.
- Don't hang-up and try calling back if there is a full call-load. Your call will lose priority.
- If you give an address, try to give the dispatcher a nearby landmark—this will help them identify you as the correct person for the ride.
- NITE Ride gets very busy in the morning. Give yourselves 30min if you are using it to get somewhere.

What is the NITE Ride phone number? 301-314-NITE (6483)